



Army Community Service (ACS)

(520) 717-9823

622 Swift Road, West Point, NY, 10996

Monday - Friday: 8am - 4:30pm

Army Community Service (ACS) is a comprehensive blend of quality of life programs in support of Department of Defense (DoD) activities. The services offered through ACS are intended to provide education and information to assist Active Duty and Reserve Component Soldiers, Warriors in Transition, Cadets, DoD Civilians, Retirees, Veterans, Survivors and their Families.

ACS is your Family readiness agency, providing free comprehensive, coordinated, and responsive services tailored to the needs of the entire West Point Community.



Employment Readiness Program (ERP)

(520) 717-9437

ACS helps Soldiers, Spouses, surviving Spouses, DoD Civilians, and Family members gain the competitive edge needed for employment by providing employment info in the areas of job search skills, education, training, transition, and volunteer opportunities! The Employment Readiness Program (ERP) offers resources to help with your career plan and job search. Whether you're a military spouse or Family member who just moved to a new installation, a Retiree, a DoD civilian looking for new opportunities, or active duty Military or Reserve, we're here to help. Our services include up-to-date info on local, national, and international employment opportunities, job market trends and education, volunteer resources, and classes and seminars on resume writing, interviewing techniques, dressing for success, networking, and entrepreneurship, plus resume critiques, job fairs and hiring events, and youth employment info.



Army Community Service (ACS) is a division of the Directorate of Family and Morale, Welfare, and Recreation (DFMWR).

westpoint.armymwr.com
(520) 717-9817



United States Military Academy West Point

Bldg. 622 Swift Road,
West Point, NY, 10996





Financial Readiness Program (FRP) and Army Emergency Relief (AER)

(520) 725-3559 / (520) 717-9729

The FRP offers prevention education in personal financial management readiness and consumer affairs to Soldiers and Family members. Services include: Mandatory First-Term Soldier Financial Training, budgeting counseling, retirement and financial planning, debt and credit management and insurance and investment planning.

AER provides loans and grants to eligible Active Duty and Retired Service Members and their Families to assist with emergency financial needs. AER does provide services to West Point Cadets as an exception to policy when there is emergency need for travel assistance.



Relocation Readiness Program (RRP)

(520) 717-9823

The RRP assists Soldiers and Families as they relocate to and from West Point, and also provides resources and services to help them settle in.



Information, Referral & Follow Up Program (I&R)

(520) 717-9823

The I&R program is the main source for integrated info on West Point and the surrounding communities. I&R assesses each individual's situation and makes a referral to the appropriate military or civilian agency.

MILITARY ONE SOURCE *Military OneSource is a free US DoD program that provides 24/7 resources and support to active-duty Military, National Guard, and Reserve service members & their families worldwide.*

Visit Military OneSource at: militaryonesource.mil



Survivor Outreach Services (SOS)

(520) 717-9729

The mission of Survivor Outreach Services is to provide emotional support, education on benefits, and advocacy on issues facing surviving Families.



Family Advocacy Program (FAP)

(520) 717-9711

FAP is dedicated to the prevention, education, prompt reporting and intervention of domestic violence and child abuse. FAP provides a variety of community-based educational opportunities for Soldiers and Families on parenting, anger/stress management and communication skills. Command and troop briefings are offered on the prevention of domestic violence/child abuse. Crisis intervention is available with referral to appropriate agencies. FAP provides victim advocacy services for domestic violence.



Exceptional Family Member Program (EFMP)

(520) 717-9739

EFMP is a mandatory enrollment program that works with other military and civilian agencies to provide comprehensive and coordinated educational, housing, medical, community support and advocacy services to Families with special needs.